



THE INVESTMENT
FUNDS INSTITUTE
OF CANADA

L'INSTITUT DES FONDS
D'INVESTISSEMENT
DU CANADA

2022

IFIC OPERATIONS DAY

Robert Offen

**Manager, Specialized Services
AGF Investments Inc.**

Robert Offen has 17 years of experience in financial services, ranging from client services to transaction processing to oversight and compliance. He joined AGF Investments Inc. in 2014 and currently supports several teams in implementing regulatory initiatives and the administration of registered plans. Robert has been a member of the IFIC Registered Products Working Group since 2015 and is the current Chair of the Estates Sub-working Group. He participated in IFIC initiatives regarding the electronic designation of plan beneficiaries and the use e-signatures by member firms. Since 2010, he has been a member of the RESP Action Group (RESPAG), a joint forum for ESDC, CRA and the financial industry intended to improve the uptake and administration of RESPs.

