

2021 IFIC OPERATIONS DAY

Tuesday, May 11
Virtual Event

Sarvjeet Pamerter
Manager, Transfer Agent
Global Shareholder Services Americas
Franklin Templeton Canada



Sarv Pamerter has been a part of the mutual fund industry for over 20 years, initially joining the Operations team at Franklin Templeton, until 2003. Her focus included leading and supporting the development of operational expertise of high-net-worth product offerings. From 2003-2007 she led the Dealer Relationship team to cultivate long standing industry partnerships. To-date, Sarv has been engaged in driving customer experience excellence at Franklin Templeton. She has been an integral part of global and strategic initiatives including movement to global system platforms and responsible for continuous improvement across the transfer agency. More recently she has participated in the IFIC E-Signatures initiative and led the IFIC Householding Subgroup. She continues to lead efforts around digital and e-delivery advancements at Franklin, in addition to the industry's response to key operational matters.



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